Michel Vander Eecken

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Senior Operations Manager, IT & Logistics

Seasoned Operations and IT-professional with over 20 years of experience in logistics, supply chain management, and ERP systems implementation across diverse industries. Adept at optimizing warehouse operations, driving cross-functional collaboration, and spearheading e-commerce solutions. Proven ability to solve complex technical and operational challenges while delivering measurable results. Officially residing in Belgium. Since end 2018 trips in alternance Belgium and Portugal for private reason; nowadays more interested in remote jobs with occasionally missions abroad.

WORK EXPERIENCE

S. Weisz Uurwerken BV • 01/2014 - 11/2018 Account Manager Belgium & Lux (B2B watches & Jewels)

- Managed key accounts, growing revenue by 35% in B2B watch and jewelry markets.
- Developed and maintained strong client relationships, leading to 90% customer retention.
- Collaborated on the creation of new sales strategies, resulting in 40% increase in market share.

Benga NV • 12/2005 - 12/2013 Store Manager (Jeweler/Watchmaker)

- Oversaw the management of a high-end jewelry store, increasing sales.
- Developed and launched an e-commerce platform, expanding and consolidating business.
- Utilized 3Design CAD to create unique jewelry designs for high-profile clients.

SAS Automotive Belgium NV • 02/2004 - 11/2005 Warehouse Manager

- Managed a 58-person warehouse team, improving operational efficiency by 25%.
- Led the implementation of FIFO and JIT systems, reducing material waste by 40%.
- Introduced product identification systems, increasing accuracy by 75%.
- Realization: Social peace in warehouse; implementation of simple FIFO systems with coins; implementation of product identification system and labeling in Excel.

AUTOVER DISTRIBUTION NV • 11/2001 - 02/2004 Warehouse Manager

- Responsible for the daily management of a 30.000m warehouse, in 2 shifts with 80 workers and 5 Supervisors
- Follow-up of correct logistics streaming, staff motivation and coaching; daily, weekly and monthly reporting

- Making of various analysis & reporting linked to SAP tools (WM) and Excel
- Implementation of TEKLOGICS (TKRF) for picking
- Realization: Better tuning of SOT% for HR picking; amelioration of picking equipment's (ergonomics & systems) and flows; implementation logo erasing section; introduction of 'kaizen' and 5S' procedures; social serenity in the WH. Problem shooter.

NEVADA-NIMIFI Printing NV • 06/1998 - 03/2001 Planning & IT Manager (Network & Systems) SABENA CARGO NV • 10/1994 - 06/1998 Cargo Handling Manager Senn Foods (Pty) Ltd • 11/1990 - 08/1994 Logistics & IT Manager

EDUCATION

Master's in Business Administration & IT Management in Computer Sciences, Finance, Marketing, Sales, Accounting, Case Solving, Logistics, Negotiation Skills, Public Relations, EU Languages

European University van Antwerp • Antwerp

Diploma Watchmaker

TNA School • Antwerp

in A2 Secondary School Option Electro Mechanics

Lycée Prince de Liège • Kinshasa (Zaire)

CERTIFICATIONS

Diploma Watchmaker • 01/2009 - Present

TNA School

SKILLS

5S general industry safety standards procedures, Access & Intrusion Control, B2B luxe products sales, Big Data Analytics, BPCS, Cross-functional Collaboration, Data & Big Data Management, E-commerce Development, English, ERP in Logistics (ACCPAC & SAP), ERP Systems (SAP, BPCS, ACCPAC), FIFO systems, Flemish (Dutch), French, Global civil aviation regulations and technical requirements, Hortonworks, Hubs, Inventory control, Invoicing, ISO, Linux, Maintenance and Monitoring (SOT%), MS Dynamics AX, MS-Office suites, MS-Windows, Office automation, PC Help-Desking, Portuguese, Process Optimization & Continuous Improvement, Production Planning, Project Management, Purchasing and Supply Chain Management, QlikView, Reporting, Routers, Sales analysis, Sales systems, SAP (WM), Staff Manpower Control, Statistics (MIS), Supply Chain & Warehouse Management, Team Leadership & Development, Websites making in HTML5 & Wordpress, Weka